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## CHICAGO DEPARTMENT OF REVENUE ANNOUNCES NEW PAYMENT KIOSKS

*For Parking, Red-light Tickets and Water Bill Payments*

The Chicago Department of Revenue announced today that it has rolled out new payment kiosks accepting cash, credit/debit cards, and personal checks. The kiosks currently accept payments for parking, red-light tickets, and water bills. Additional bill types will be added. Further, the kiosks provide instructions in both English and Spanish, with additional languages to come.

The Department has had significant success with other alternative payment types like web payments for parking and red-light tickets. Internet payments are up 23 percent in 2007, as compared with 2006. There were 558,692 web payments in the first ten months of 2006, as compared with 453,787 tickets paid in 2007 for the same period.

"We want to make it as easy as possible for people to pay their bills," said Revenue Director Bea Reyna-Hickey. "Web payments have been successful, but not everyone has access to the internet, and kiosks accept cash. We have installed the kiosks in a variety of places including police stations, and other neighborhood-based facilities."

There are currently fourteen locations with payment kiosks. These include five locations with around the clock availability, seven days a week, like O'Hare Airport, and police stations. The neighborhood-based payment processing centers also have kiosks, as does the payment center at City Hall. There are currently three additional kiosks planned for implementation in the first phase of the program. Customer usage rates, and feedback will determine if additional kiosks are needed.



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