



City of Chicago
Richard M. Daley, Mayor

Department of Revenue

Bea Reyna-Hickey
Director

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<http://www.cityofchicago.org>

NEWS RELEASE
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CHICAGO DEPARTMENT OF REVENUE ANNOUNCES NEW PAYMENT KIOSKS

For Parking, Red-light Tickets and Water Bill Payments

The Chicago Department of Revenue announced today that it has rolled out new payment kiosks accepting cash, credit/debit cards, and personal checks. The kiosks currently accept payments for parking, red-light tickets, and water bills. Additional bill types will be added. Further, the kiosks provide instructions in both English and Spanish, with additional languages to come.

The Department has had significant success with other alternative payment types like web payments for parking and red-light tickets. Internet payments are up 23 percent in 2007, as compared with 2006. There were 558,692 web payments in the first ten months of 2006, as compared with 453,787 tickets paid in 2007 for the same period.

"We want to make it as easy as possible for people to pay their bills," said Revenue Director Bea Reyna-Hickey. "Web payments have been successful, but not everyone has access to the internet, and kiosks accept cash. We have installed the kiosks in a variety of places including police stations, and other neighborhood-based facilities."

There are currently fourteen locations with payment kiosks. These include five locations with around the clock availability, seven days a week, like O'Hare Airport, and police stations. The neighborhood-based payment processing centers also have kiosks, as does the payment center at City Hall. There are currently three additional kiosks planned for implementation in the first phase of the program. Customer usage rates, and feedback will determine if additional kiosks are needed.



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The kiosks are safe and easy to use, providing quick animated segments displaying how to swipe credit or debit cards, and insert cash or checks. Further, residents paying water bills can bring their payment stub with them, and simply scan it before remitting payment. Parking and red-light tickets can be retrieved searching by plate or ticket number. There is no convenience fee, and a receipt is issued for customer records.

Additional kiosk locations, will be posted on the Department of Revenue web page at <cityofchicago.org/revenue>, and will be available by calling 1.866.PAY.STAT (729.7828) or 312.744.PARK (7275).

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LOCATIONS	ADDRESS	PAYMENT KIOSK LOCATION	ACCESSIBLE DAYS	HOURS
Police District 3	7040 S. Cottage Grove	Lobby	24/7	
Police District 10	3315 W. Ogden	Lobby	24/7	
Police District 22	1900 W. Monterey	Lobby	24/7	
Police District 24	6464 N. Clark	Lobby	24/7	
O'Hare Airport		CTA Blue Line Corridor	24/7	
Goldblatts Building	1615 W. Chicago	Room 100	Monday - Friday	8:30 am - 4:00 pm
Harold Washington Library	400 S. State Street	Plymouth Court Lobby	Monday - Thursday Friday and Saturday Sunday	9:00 am - 9:00 pm 9:00 am - 5:00 pm 1:00 pm - 5:00 pm
City Hall	121 N. LaSalle	Room 107	Monday - Friday	8:00 am - 5:00 pm
DePaul Center	333 S. State	LL10	Monday - Friday	8:00 am - 4:30 pm
Revenue Payment Center (Central)	400 W. Superior	Lobby	Monday - Friday Saturday	8:00 am - 4:30 pm 8:00 am - 3:30 pm

Below Locations Have The Same Hours Listed To The Right

LOCATIONS	ADDRESS	PAYMENT KIOSK LOCATION	ACCESSIBLE DAYS	HOURS
Revenue Payment Center (NW)	800 N. Kedzie	Lobby	Monday	8:00 am - 5:00 pm
Revenue Payment Center (SW)	4770 S. Kedzie	Lobby	Tuesday - Friday	8:00 am - 6:30 pm
Revenue Payment Center (NW)	2550 W. Addison	Lobby	Saturday	8:00 am - 3:30 pm
Revenue Payment Center (SE)	2006 E. 95th	Lobby		

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